

QUALITY POLICY

At **Tesisquare**, quality is not a static milestone but our primary driving force. We firmly believe that operational excellence and continuous improvement are the only tools capable of generating real value, ensuring the full satisfaction and long-term trust of our **Customers** and the **Market**.

2026

OUR STRATEGIC PILLARS

To transform this vision into reality, our approach is built upon four fundamental cornerstones:

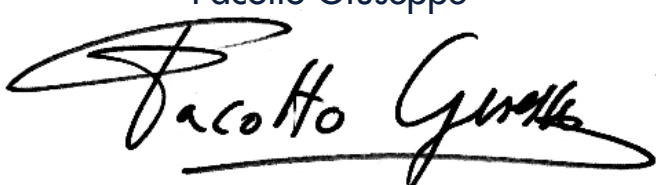
- ☒ **A Pervasive and Rooted Culture:** Quality must permeate every process, both internal and external. It is not an isolated task, but the very essence of our operations and corporate identity.
- ☒ **Efficiency and Pragmatism:** We strive for a flexible, results-oriented model. We design our workflows to optimize planning, eliminate rework, and enhance the effectiveness of every role, turning efficiency into a competitive advantage.
- ☒ **Participatory Evolution:** We promote active engagement at every level of the organization. Every collaborator plays a leading role in evolving and refining our business model.
- ☒ **Proactive Listening (Voice of the Customer):** We listen to the needs and understand the challenges of our partners—aiming to anticipate them whenever possible—through constant dialogue, with the goal of generating innovative, high-value-added solutions.



COMMITMENT TO THE FUTURE AND SUSTAINABILITY

Aware of our responsibility toward society and the environment, we integrate Quality with **Social and Environmental Sustainability** goals. Our Management System goes beyond operational processes; it adopts rigorous control procedures in line with **ESG reporting**, paying particular attention to the challenges posed by climate change and promoting an ethical and resilient growth model.

President
Pacotto Giuseppe



www.tesisquare.com

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